

extendedReach

extendedReach is providing another way for customers to sign in by utilizing a technology called Passkeys.

What is a passkey?

A **passkey** is a secure way to sign in without a password. It uses your device's built-in security—like Face ID, Touch ID, or your device PIN—to confirm it's really you.

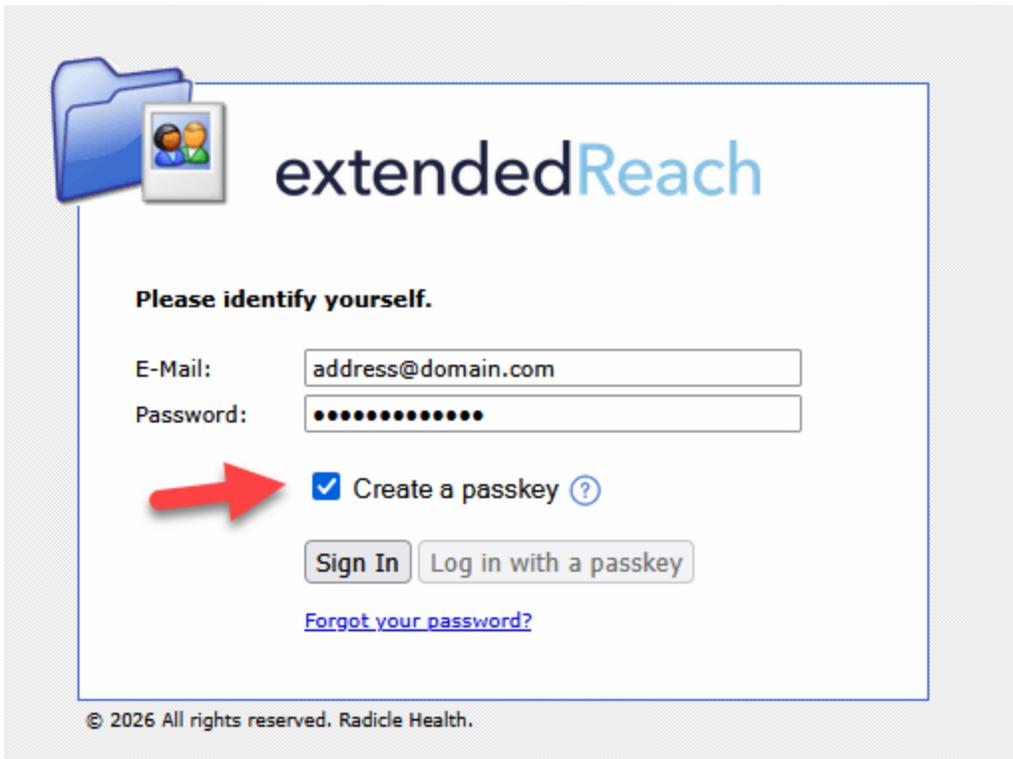
Why use a passkey?

- **More secure** than passwords (phishing-resistant)
- **Faster** to sign in
- **Nothing to remember** or reset.

The process to setup passkey is two steps. First you register (one-time only), then you log in. After this initial registration you only need to use the passkey to login.

Initial Registration for Passkey

1. Go to the login page (list.extendedreach.com) and enter your regular username and password.



2. Click the Create a passkey check box and Click Sign In

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Simplify sign-in using passkeys

With passkeys, you can quickly sign in using your fingerprint, your face, or a PIN.

A passkey provides innate multi-factor authentication, so you don't need a password or additional authentication.

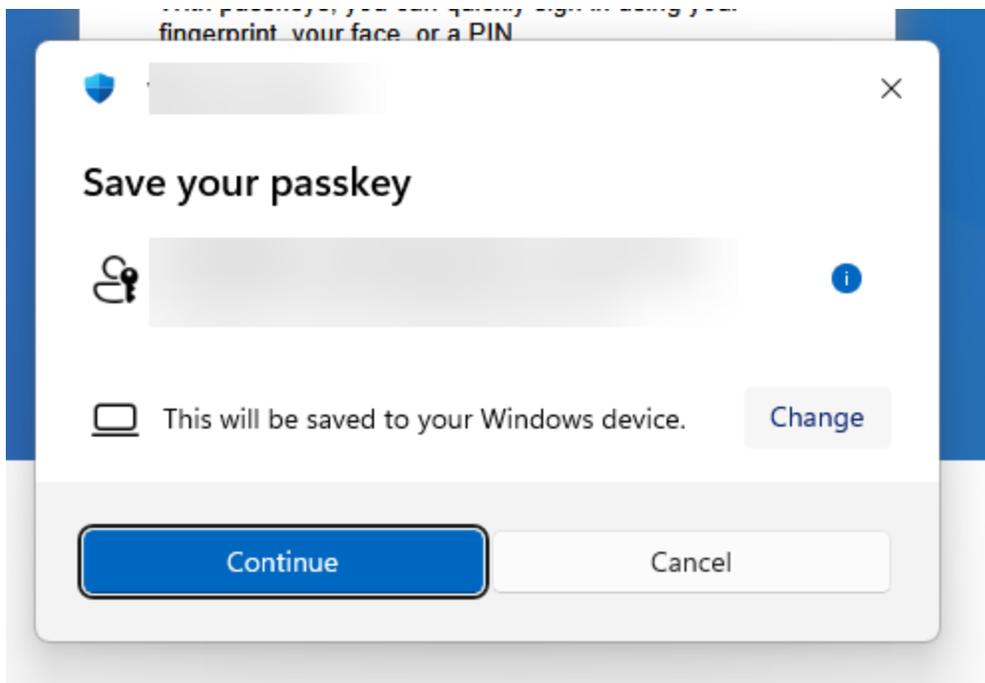
Create a passkey



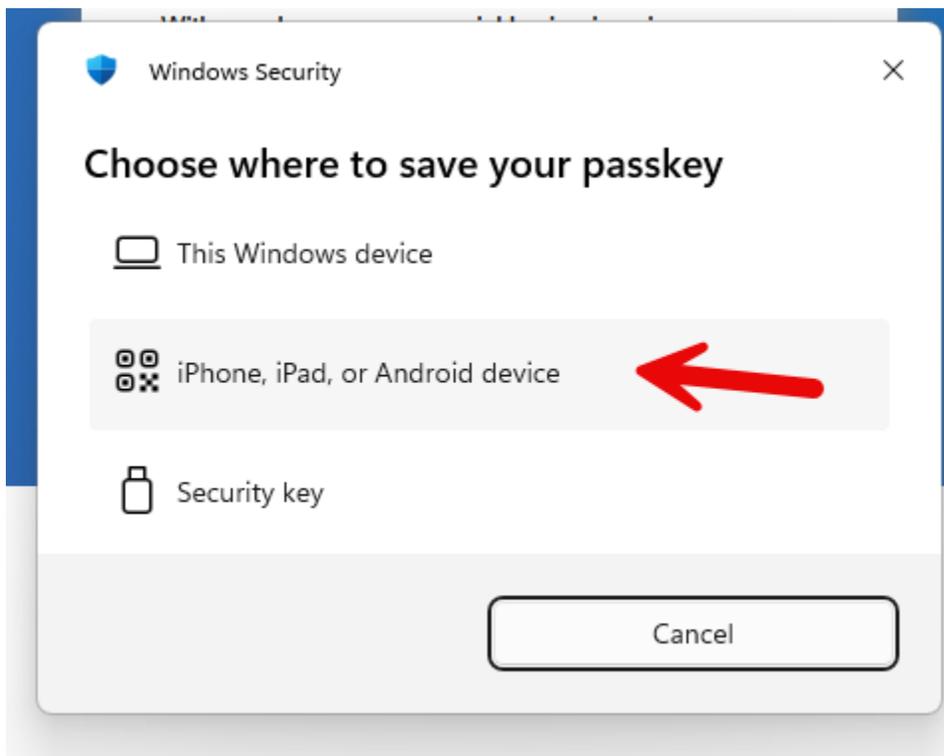
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You will be taken automatically to the dialog box above.

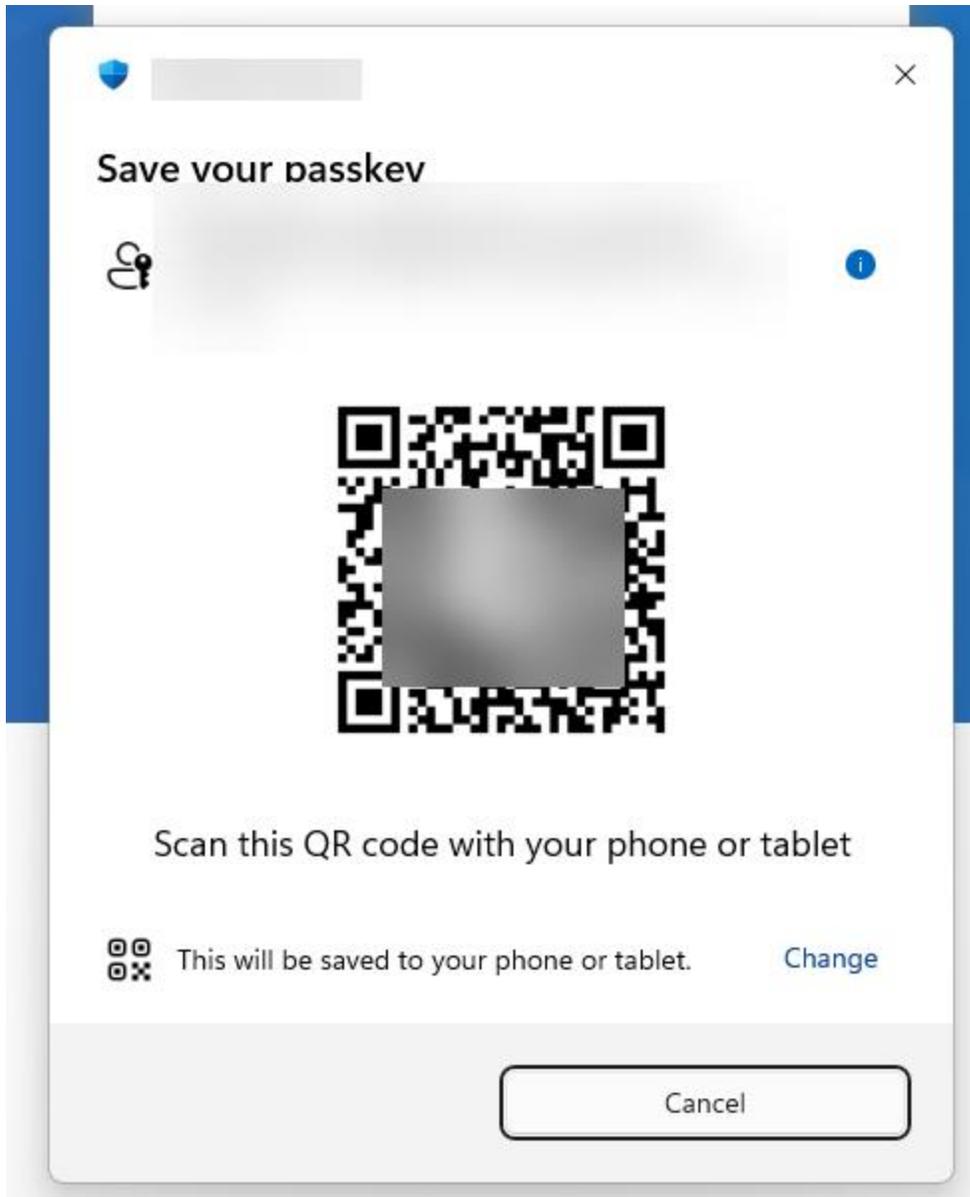
3. Select **Create Passkey**.
4. Confirm using your device (fingerprint, face scan, or PIN).



5. If you want to use your windows computer pin you can select that here, otherwise – select the change box and select iPhone, iPad, or Android device.



6. Scan the QR code that you see with your mobile device and follow the prompts on your mobile device to save this. (Note – this device will now be required to log in from now on).



That's it—your passkey is saved on your device, and it should now log you into the site as you normally would be logged in.

How to sign in with a passkey

1. On the sign-in page, choose **Sign in with passkey**.

2. Approve the sign-in using your device security. (i.e. Face ID on mobile devices, Windows Machine PIN, etc....)
 3. You're in—no password needed.
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Using a new or different device

- If your devices are synced (for example, through your phone or browser), your passkey may be available automatically.
 - Otherwise, you can sign in another way first, then create a new passkey on that device.
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Is my data safe?

Yes. Your passkey **never leaves your device**, and we never see or store your biometric information.

Need help?

If you can't use your passkey, simply choose **Sign in** and use your username and password that you registered with, or contact support.